

BUSINESS & INDUSTRY DEVELOPMENT CENTER

BIDC is JCC's one-stop source for services that will help businesses meet their current and future workforce development challenges. The Center encompasses seven key service areas.

1. **Workforce Development:** Advocates a holistic, systems approach to business, beginning with the organization's commitment to learning, quality and excellence. Staff will work with business, industry, government, service, education and municipal organizations to help them achieve core competencies and learn how to:
 - Create strategic organizational alignment
 - Understand customer, employee and other stakeholder needs
 - Secure grants to leverage training dollars.
2. **Employment Services:** A partnership with South Central Michigan Works! to help coordinate employer services and outreach activities by:
 - Providing labor exchange information for employers and job seekers
 - Promoting training resources and providers to employer partners
 - Providing learning opportunities for job seekers
 - Assisting job seekers with job search activities
3. **Work Keys:** The tool for improving hiring decisions and reducing turnover, and improving employee satisfaction and productivity. JCC's Work Keys Center is nationally recognized and offers job analysis assistance, assessment and training for workers in all types of organizations. Developed by American College Testing, Inc., of Iowa City, Work Keys helps companies and individuals identify and learn the skills needed to fill specific jobs.
4. **Professional Development Center:** Offering a variety of customized on-site learning opportunities, the Center serves business, industry, local governments and nonprofit organizations. Services include HR leadership development, Internet learning options, on-site program development, and Continuing Education Units for the nursing and allied health professional. For more information, call (517) 796-8448.
5. **Traditional programs for college credit:** The Business and Industry Development Center also helps employees get college credit while they meet their workplace learning requirements, assisting employers with developing or expanding their tuition assistance program.

For more information about any of the services of BIDC, call (517) 796-8448.

MINORITY STUDENT SERVICES

JCC is committed to providing support services, assisting minority students in becoming and remaining successful college students. The director of the Office of College Diversity serves as a resource for minority students, provides referrals to the appropriate services and assists in the translation of the information obtained.

The director of the Office of College Diversity works with minority students to resolve student-related issues. Anyone seeking additional information regarding minority students may call (517) 796-8470.

CAMPUS CHILD CARE

Child care, operated by ABC Academy, is available 6 a.m. - 6 p.m. Monday - Friday all year on JCC's main campus. Preschool, kindergarten, infant and toddler care are offered. Admittance is prioritized to JCC students first, JCC employees next, and then the general public. For more information, (517) 768-9323.