



COMPUTER SERVICE TECHNICIAN

The A+ /Network+ Credential is designed to prepare students to work as a computer service professional. A+/Network+ Credential is the recognized industry standard for computer service technicians. This Credential is the "journeyman's card" for professionals in microcomputer maintenance.

The A+/Network+ Credential validates technical competency in networking administration and support. Those holding A+/Network+ Credential should demonstrate critical knowledge of media and topologies, protocols and standards, network implementation and network support.

Comp TIA (Computing Technology Industry Association) is the certifying agent, a non-profit industry group which determines competencies. Comp TIA assures the quality of those who successfully pass the A+ and Network+ Certification test. Jackson Community College provides this program to prepare students to pass both tests. The test is administered by Comp TIA's agent.

Minimum credits:17
Minimum cumulative GPA:2.0
Minimum JCC credits:12
MACRAO agreement:No
ITE 101 Information Technology Education3
ITE 233 A+ Hardware Component3
ITE 235 A+ Software Component3
ITE 237 A+ Certification Exam Preparation1
ITE 239 Network +Networking Fundamentals Component	... 3
ITE 241 Network+ Protocols3
ITE 243 Network+ Certification Exam Preparation1