

Your account is not able to login into Business Objects (Error Message)

WebI (BI4)

Business Objects 4.x

4/16/2014

WebI has two types of licensing available, Named and Concurrent. For Concurrent users, if the limit has been reached when you are trying to login to WebI, you will be given an error message. We are currently investigating customizing this message.

Currently the error message will look something like this:

Sorry you have encountered an error.
Your error number is -2147210992
Your account is not able to login into Business Objects - Please try logging in again or contact your Administrator

What to Do: If you get a message similar to this when logging in, please take a screenshot and contact the JCC Solution Center with a description of trying to access WebI.

Feel free to attempt to login again. If another user logs out and frees up a license you will be granted access.