



Policy Type	
Policy Title:	Solution Center Notebook Checkout
Policy Number:	1604
Date Adopted:	4/11/2012
Version:	4.0
Review Cycle:	Annual
Date Last Reviewed:	7/17/2019
Office Responsible:	Information Technology
Reviewing Committee:	MAK
Related Policies:	Responsible Use Policy, Respectful Use Policy
Related Laws:	

Policy Summary:

This policy outlines the eligibility, support and terms of use for notebook computer checkout from the Jackson College Solution Center in William Atkinson Hall.

Policy Scope:

This policy applies to all current Jackson College employees.

Policy Statement:

Jackson College shall make notebook computers available for short-term checkout from the Solution Center. These units are not intended to replace primary work site computers. They are available to current Jackson College employees only, in accordance with approval criteria (attachment A). Due to limited notebook availability, information technology (IT) cannot guarantee a notebook available for checkout. Notebook checkout requests must be sent to the Jackson College Solution Center at jccsolutioncenter@jccmi.edu.

Users must allow adequate time (30 minutes) prior to picking up the notebook to receive instruction, sign out the notebook and log in to the computer on a wired connection (so that the user can logon as off campus).

Notebooks must be picked up and dropped off during regular business hours at the Jackson College Solution Center. Users will be notified when the notebook is available in the Jackson College Solution Center for pick-up. If other arrangements need to be made for pick-up and drop-off, the Jackson College Solution Center must be given at least 24 hours' notice.

Notebooks may be checked out for a maximum of two weeks. If notebooks are not returned within two weeks, IT will contact the employee and the employee's supervisor. Extensions may be requested with the Jackson College Solution Center.

Software and Hardware

All checkout notebooks are provided with the following software and associated hardware (subject to change at any time).

Software	Extra Hardware
Microsoft Windows (Current Version)	Extra Battery Pack
Microsoft Office (Current Version) Word, Excel, PowerPoint, Outlook, Access, OneNote	AC Adaptor
Microsoft Publisher	Notebook Carrying Case
Microsoft Project	Mouse
Microsoft Visio	Ethernet Cable
Microsoft SharePoint Designer	
Microsoft Expressions	

Support

Employees using the notebook checkout service shall contact the Jackson College Solution Center for standard system support and notify the IT department of any problems encountered during their checkout period.

Security

Users are responsible for performing their own data backups. The IT department is not responsible for any files left on the notebook or for loss of, or damage to, a user's files during the checkout period. The IT department is also not responsible for any computer viruses transferred to, or from, a user's external media (CD, flash/thumb drive) while using the notebook. All notebooks are reloaded upon their return to the Jackson College Solution Center.

Users must also follow the respectful use and responsible use policies when using the notebook computers.

Solution Center Notebook Check-Out Matrix

Use	JC Faculty Member	Approval	JC Student Employee	Approval	JC Staff	Approval	JC Adjunct Faculty Member*	Approval
Forgot work computer at home	1 day	None	Not Applicable	Not Applicable	1 day	None	1 day	Department Chair
Temporary Employees	End of Contract	Solution Center	Not Applicable	Not Applicable	End of Contract	Solution Center	Up to 2 weeks	Department Chair
All other Requests	Up to 2 weeks	None	Up to 2 weeks	Supervisor	Up to 2 weeks	None	Up to 2 weeks	Department Chair

*Adjunct faculty must have their department chair request a notebook on their behalf.
Please see <http://www.jccmi.edu/infotech/solcen.htm> for the Solution Center business hours.

Change Log

<u>Date Of Change</u>	<u>Version</u>	<u>Description of Change</u>	<u>Responsible Party</u>
4/11/12	Initial Policy	J. Dobbs	4/11/12
5/23/14	Policy update	J. Dobbs	5/23/14
12/10/2015	Update for style guide	D. Schissler	12/10/2015
7/19/2019	Review	J. Dobbs	7/19/2019