

HELPING PERSONS IN DISTRESS

Dangerous Person

The behavior of the dangerous person threatens the health and well-being of those around him/her. Examples may include brandishing a weapon, active suicidal thoughts with a plan, self-mutilating behaviors, etc.



If a person is perceived to be at immediate risk of danger to themselves or others
Call 911 & Campus Safety & Security ext. 8620

Disturbed Students

A person who makes others around him/her feel uncomfortable, is acting irrationally or “out-of-synch” with reality. The person may not recognize their behavior as being unusual.



Campus Security, ext. 8620

Campus Safety & Security will assist the student and make appropriate referrals.

Distressed Person

The behavior of the distressed person often makes those around him/her feel concern for them. This person displays excessive worry or reactions to situations that don't seem appropriate to a reasonable person. A distressed student may discuss prior thoughts of hurting themselves or of committing suicide.



Contact the Center for Student Success

Ext. 8415 for information about making a referral
After hours LifeWays Emergency and Referral Services
(517)789-1200 or call 211

Disruptive Student

The behavior of the disruptive person may or may not include elements of disturbed behavior, but always negatively impacts those around him/her. The disruptive person makes it difficult for routine work or teaching to take place.



Contact the Dean of Student Services, ext. 8425

Contact Campus Safety & Security, ext. 8620 if you need assistance removing the person from a class or campus.

If you have a concern about a student, visitor or guest, and you are uncertain which category or criteria they meet call Campus Safety & Security (Ext. 8620)

Dangerous Student/Guest

Tips for interacting:

- Call 911 and Campus Safety & Security (ext. 8620)
- Avoid escalating the situation; speak calmly and with concern. Avoid physical contact.
- If the student poses an immediate danger to others, you may choose to dismiss the class/clear the area while waiting for support.
- Use good judgment to protect your safety and the safety of others. Do not attempt to keep the person from leaving the classroom.
- Do not attempt to remove weapons.

Disturbed Student/Guest

Tips for interacting:

- If there is no immediate threat, speak with the student privately and confidentially. Document the conversation(s).
- Express your concern for their behavior, and set appropriate limits for their interactions with you.
- It is generally not helpful to argue with the person or try to convince them of their irrationality. It is also generally not helpful to “play along” and reinforce any delusions.
- It may be helpful to acknowledge the individual’s feelings without supporting the misperception (e.g., “I understand that you think you are hearing voices, but I cannot hear them, and I believe you are safe.”)
- Document each incident of inappropriate behavior.
- Make necessary referrals for support.

Distressed Student/Guest

Tips for interacting/intervening:

- Speak with the student privately and confidentially.
- Document the conversation(s).
- Let the student know that you are aware that they may be feeling down, and that you would like to help.
- Make necessary referrals for support

Disruptive Student/Guest

Tips for interacting/intervening:

- If there is no immediate threat, speak with the individual privately and confidentially. Speak calmly and with concern. Document the conversation(s).
- Express your concern for their behavior, and set appropriate limits for their interactions with you.
- Document each incident of inappropriate behavior and any witnesses to each incident.
- If the student is disruptive in class, s/he may be asked to leave the classroom for the remainder of the class period or permanently. If it is the faculty’s intent to remove the student permanently, this must be done in consultation with the Dean of Student Services to assure the student is afforded due process

Student Code of Conduct

The Student Code of Conduct outlines the standards and expectations for student’s conduct and behavior at Jackson Community College.

For more information:

<http://www.jccmi.edu/studentlife/handbook/>

Important Numbers

Campus Safety & Security: Ext. 8620

Dean of Student Services: Ext. 8425

Center for Student Success: Ext. 8415

Student Ombudsman: Ext. 1349

Office of Residence Life: Ext. 8636

Office of Multicultural Affairs: Ext. 8470