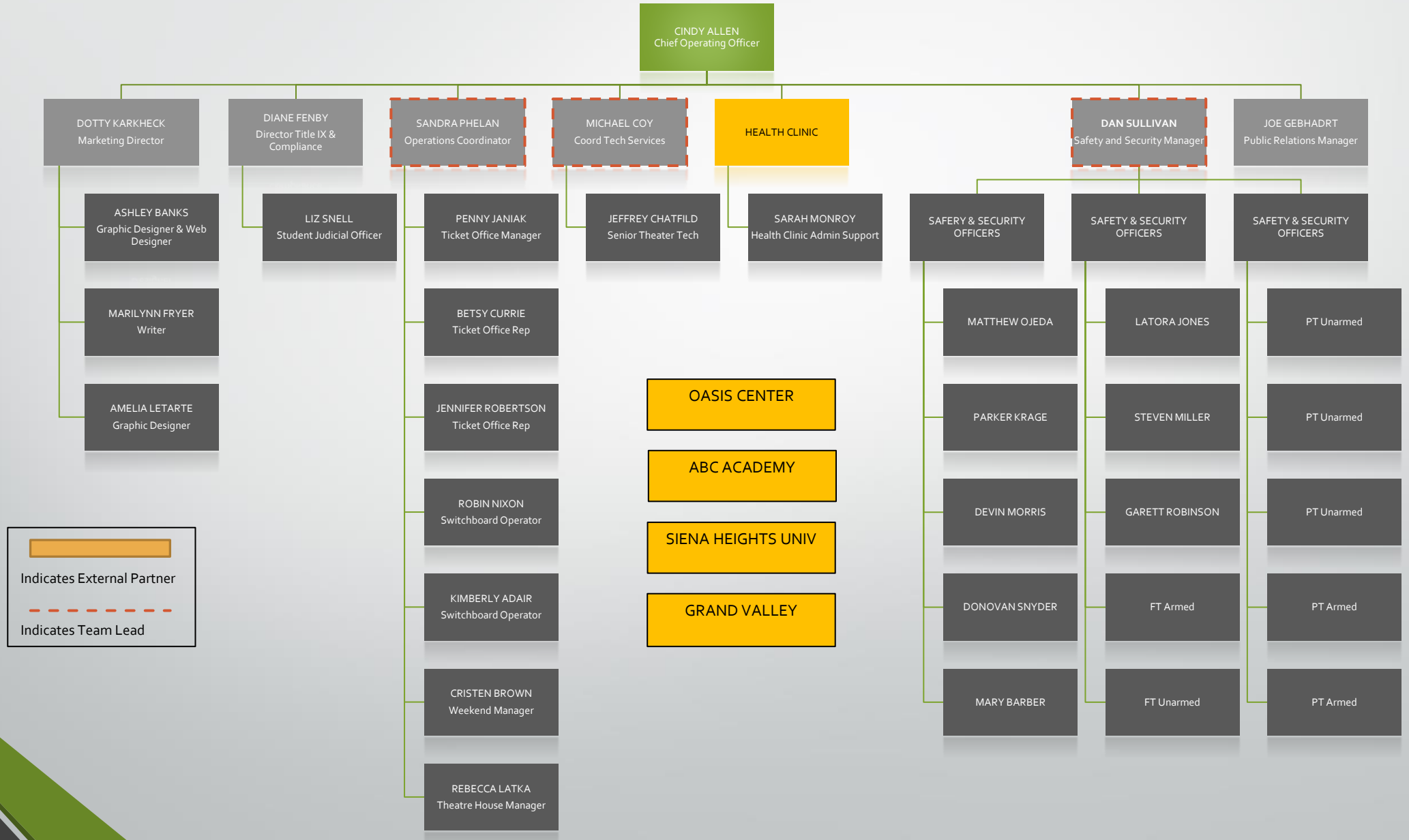Chief Operating Officer