

Leadership Council Prior Meeting Review 01.12.22

Campus Works Update - by Dr. Rose:

LMS - On-site and extended plan under development. We should have a proposal which should be received by next week. Susan LaFayette from CW hopefully will be interviewed this week - she will be the first to start.

IT Assessment survey findings (from focus groups) will be undertaken at LC meeting next week. More data to come. Recommendations (i.e., major pillars) will be forthcoming for LC consideration.

Cyber & MFA - encrypting the software will help qualify us to have cyber security insurance (attestation required). Includes upgrading servers, protecting ERP student data. Expanded OKTA will cost about \$50K additional. Backups, router protection, etc. We have over 500,000 records.

IT Operations/Culture - previous review done in 2015. Many of the actions will come out in the assessment. Strategic Transformation for the area is under consideration. Team meeting on Thursday (Dr. Rose will chair). Roadmap development in process - will review with LC in a few weeks. Also developing IT Guiding Principles under which they will operate and be accountable to. Also, intend to create IT Mission and Vision Statements. All will be used to help drive culture change.

Some staff at CampusWorks have some reluctance to travel in light of Omicron.

LMS - need to more fully understand the role of Susan. Consider a Two-Stage approach with a backstop person.

The Question: Is there a lack of clarity among our area leaders around the College's overall operational strategy and future vision?

It was suggested that we re-establish Town Hall Meetings. It was recommended that these occur on a monthly basis. This would supplant the Admin Council Meeting...Keith to schedule one final Admin Council meeting in January to review approach. LC members will bring names forward for consideration. A consistent message is critical with so much occurring, and in light of the relentlessness of the Coronavirus.

It was suggested that we take a deep review of our own soft spots in our work and that we need to improve upon them.

Jet's Protocol discussion included the idea of a Debt Amnesty Program. It was suggested that a committee would be developed to operationalize the idea. The proposal was informed by similar programs from other community colleges. This would be available to students who are currently disconnected from Jackson College. Students must not have benefited from HEERF previously. Discussion considered making it available for students with enrollment prior to January 1, 2020. Darrell was authorized to proceed.

Discussions of the Council - Jeremy spoke of advancing CBE, course delivery selections by students, new NEO focused on JEDI. Cindy noted COVID updates and updates strategies going forward. Jason reviewed Potter Center and facilities updates. Darrell reviewed JPEC updates, and a special fund development for differed maintenance and life safety matters. Dan discussed advancing the Hunger-Free College and preparing for a Strategic Agenda review, that included a flow chart (which was distributed).