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| **Program/Discipline Learning Outcomes** | | | | |
| **Academic Year: 2018-2019** | | | | |
| **Program/Discipline: Medical Assistant**  The Medical Assistant Certificate program goal is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains. | | | | |
| **PROGRAM/DISCIPLINE CONTACT** | | | | |
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| **Learning Outcome:**  **(Successful students will be able to)** | | **Course(s) in which the assessment will be performed** | **Semesters the outcome will be assessed** | **Assessment tools used for learning outcome** |
| 1 | *Students will be able to perform the skills required for entry-level employment as a medical assistant.* | MED115, MED116, MED215, MED216, MOA240, MOA241 | Fall, Winter, Spring | Final Practical Exam and other Competencies that must be passed with an 85% or higher with two attempts max |
| 2 | *Students will demonstrate the knowledge and practice of appropriate behavior in the workplace related to medical law, bioethics, and healthcare professionalism.* | MED115, MED116, MED215, MED216 | Fall, Winter, Spring | Final Practical Exams that must be passed with an 85% or higher with two attempts max |
| 3 | *Students will demonstrate competency in medical office administrative skills.* | MOA240, MOA241 | Fall, Winter, Spring | Various skill based competencies that must be passed with an 85% or higher with two attempts max |
| 4 | *Students will recognize and use medical knowledge relating to the practice of medical assisting.* | MOA120, MED115, MED116, MED215, MED216, MOA241 | Fall, Winter, Spring | MOA120 – Final Exam  Others = Final Practical / Competencies |
| 5 | *Students will demonstrate competence in clinical medical assisting skills.* | MED115, MED116, MED215, MED216 | Fall, Winter, Spring | Final Practicals that must be passed with an 85% or higher with two attempts max |
| 6 | *Students will articulate written and oral communication skills appropriate to patient instruction and care.* | MED115, MED116, MED215, MOA240 | Fall, Winter, Spring | Final Practicals / Competencies that must be passed with an 85% or higher with two attempts max |
| 7 | *Students will demonstrate understanding of didactic material through successful completion of the American Association of Medical Assistants, CMA(AAMA), certification exam earning their national professional credential.* | MED251 | Fall, Spring | Student must pass MED251 to be eligible to take the CMA(AAMA) exam |