

## State Authorization Reciprocity Agreement (SARA)

Jackson College has been approved by the state of Michigan to participate in the [National Council for State Authorization Reciprocity Agreements \(NC-SARA\)](#). NC-SARA is a voluntary, regional approach to state oversight of postsecondary distance education. Jackson College is authorized to operate in all states that participate in the State Authorization Reciprocity Agreement (SARA).

### Information Related to Professional Licensure

*Federal regulation 34 CFR 668.43(a)(5)(v) requires an institution to make readily available to enrolled and prospective students whether programs leading to professional licensure or certification meet educational requirements.*

Students considering pursuing an academic program that leads to professional licensure are advised that Jackson College's programs prepare students to practice in the state of Michigan and are not intended to prepare students for out of state licensure. Jackson College has not determined whether its curriculum prepares students for licensure in any other state.

Students enrolled in Jackson College's programs seeking to practice outside the state of Michigan are advised to [contact the appropriate licensing agency](#) within their home state to seek information and additional guidance before beginning a program outside of their home state.

### Student Complaint Process for Out of State Enrollments

Students residing outside of the State of Michigan while attending Jackson College who desire to resolve a grievance should contact the [Student Ombudsman](#). However, if an issue cannot be resolved internally, you may file a complaint with your state. Complaints may also be filed with the [Higher Learning Commission of the North Central Association of Colleges and Schools](#).

Jackson College students should follow the Higher Education Opportunities Act of 2008 the following information is also available for out of state students:

**"§ 668.43 (b) Institutional Information - [Electronic Code of Federal Regulations](#) (b) The institution must make available for review to any enrolled or prospective student upon request, a copy of the documents describing the institution's accreditation and its State, Federal, or tribal approval or licensing. The institution must also provide its students or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint."**

[SARA State Portal Entity Contacts](#) for Complaints

[August 2017 - Student Complaint Information by State and Agency](#)